



Tarquin's Gin - Retail Manager - Padstow

£24,000 - £26,000 dependent on experience

Position: Permanent, full-time.

We are on the hunt for an experienced, organised, and enthusiastic Retail Manager for our shop in the heart of Padstow.

This is an exciting opportunity to join our retail team in a senior role – managing your own small team and showcasing our brand to the world!

We are looking for someone hands-on, energetic, and organised, with a passion for craft spirits, customer service and Cornwall!

What you'll be doing

This is a varied role that requires a great deal of responsibility, including but not limited to the following:

- Day-to-day management of the retail shop, consistently striving for high standards
- Delivering an outstanding level of customer service to everyone who walks in the door
- Leading, training and developing your team to hit key performance indicators and targets
- Inventory management, stock rotation, managing the staff schedule and ensuring daily cleaning
- Serving customers on a daily basis, offering samples when appropriate and advising on purchases
- Reporting to, and working alongside the Retail Operations Manager to hit key targets
- Providing an enjoyable and safe work environment for employees and customers
- Working alongside the Head of Customer Experience to ingrate our flagship Gin School

What you'll get

- A competitive salary with room for training, growth, and development
- A generous 45% staff discount
- Employer contributory pension
- Quarterly bonus based on agreed KPIs and target

Previous experience we'd like to see

- Previous retail management experience required

Bonus skills / experience we'd love to see

- Personal Licence Holder
- Hospitality experience with alcohol service e.g. bar or restaurant

To apply please email a copy of your CV, and a cover letter detailing 2 brands you admire and why, to work@southwesterndistillery.com with the subject '*Retail Manger – Padstow*'