



Tarquin's Gin - Retail Manager

Location: Fowey, Cornwall.

Position: Permanent, full-time.

We are on the hunt for an experienced, organised, and enthusiastic Retail Manager to launch and run our new Tarquin's Gin Shop in the heart of Fowey.

This is an exciting opportunity to join the team in a supervisory role – developing and managing your team and establishing a strong presence in this iconic Cornish town.

This role would be perfect for a self-motivated, organised person with a passion for craft spirits, customer service and Cornwall!

What you'll be doing

This is a varied role that comes with a high degree of responsibility. Duties will include but are not limited to the following:

- Helping set up in-house systems and day-to-day management of a **new** retail shop with a focus on high standards
- Deliver an outstanding level of customer service to **everyone** who walks in the door
- Leading, training and developing your team to hit key performance indicators and targets
- Inventory management, stock rotation, managing the staff schedule and ensuring daily cleaning
- Serving customers on a daily basis, offering samples when appropriate and advising on purchases
- Reporting to, and working alongside the Retail Operations Manager to hit key targets
- Providing an enjoyable and safe work environment for employees and customers

What you'll get

- A competitive salary with room for training, growth, and development
- A generous staff discount
- Employer contributory pension

What you'll need to have

- A passion for excellent customer service and attention to detail
- Retail or hospitality experience preferably involving alcohol service or sales

What you might have

- Personal Licence Holder
- Management experience in retail or hospitality
- Public speaking experience

How to apply

Please send a CV **and** cover letter to work@southwesterndistillery.com with the subject 'Retail Manager – Fowey' detailing why you'd like to join our team, including details of **2 brands you admire and why.**

Salary: £22k - £24k dependent on experience

Due to the situation around Covid-19 in the U.K we are currently completing all interviews virtually via video conferencing. If you require any adjustments in the interview process, please let us know when you apply.